

# 5 STEPS TO RENOVATE A SECURITY PROGRAM

## 1 CONCEPTUALIZE



- Conduct threat/risk assessments
- Create vision and mission statements
- Define the appropriate service delivery model
- Define a governance model
- Align program goals with business goals

## 2 CREATE



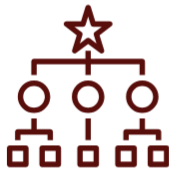
- Establish executive sponsorship
- Form an executive advisory team
- Define and cultivate human and financial resources
- Define key program elements
- Identify roles and responsibilities across the enterprise

## 3 PLAN



- Decide on an appropriate process
- Develop documentation
- Conduct document reviews with senior management

## 4 IMPLEMENT



- Develop a change management strategy if necessary
- Conduct a feedback assessment mechanism and gain customer satisfaction information

## 5 MEASURE VALUE



- Identify key performance indicators (KPIs)
- Measure programs against KPIs
- Develop metrics communications plan